

Privacy Policy

By visiting this Web Site, and/or using the services offered on or through this Web Site, you agree to the terms of this Privacy Policy as they may be amended from time to time. As we update and expand our services, this Privacy Policy may change, so check back to this page from time to time. This Privacy Policy is incorporated into, and part of, the 'FJT Logistics Terms of Use', which governs your use of this Web Site in general. At www.fjt.com.au privacy is assured. Financial information is never stored or shared. Personal information is never shared.

Our purpose

Your privacy is a serious matter to us. In order to make your visits to our Web Site and use of the services available through our Web Site as worthwhile as possible, we may ask you for Personal Information and we may collect certain information from your computer each time you visit us. 'Personal Information' includes, for example, your name; home and/or business address; e-mail address; telephone, wireless and/or fax number; short message service or text message address or other wireless device address; instant messaging address; demographic information and/or other information that may identify you as an individual or allow online or offline contact with you as an individual. This privacy statement explains, in general, what Personal Information and other information is collected on our Web Site, how the information is used, and with whom we may share such information. Please take a few minutes to read our Privacy Policy so that you understand how FJT Logistics treats your information.

Right to opt out

You have the right to "opt-out" of certain of our uses of your Personal Information. For example, at the time you are requested to provide Personal Information on this Web Site, you may have the opportunity to elect to, or not to: 1. receive correspondence from us, or 2. have your Personal Information shared with other entities for their marketing purposes. We will not share, sell or trade your Personal Information with other entities outside of FJT Logistics for marketing purposes without your permission. You may also opt-out of FJT's promotional e-mails by clicking on an opt-out link within the e-mail you receive. Please understand that if you opt-out of receiving promotional correspondence from us, we may still contact you in connection with your relationship, activities, transactions and communications with us.

Personal data we collect

We collect Personal Information from users of our Web Site, for example, through such users' activities, completion of online forms on our Web Site. Such information is collected, for example, when users register or subscribe for electronic newsletters or features on our Web Site, submit a comment or question to us using a "contact us" or similar feature on our Web Site, send us an e-mail, or in any other way submit Personal Information to us via our Web Site. You may be able to send information about our services to your friends and family members through our Web Site or in an e-mail that we have sent you. In some of these cases (unless you simply forward our e-mail on your own), you may provide the name and e-mail address of your friend or family member to us. Such information will be treated in accordance with this Privacy Policy and applicable law.

Website usage information

Cookies: We may use “cookies” to keep, and sometimes track, information about you. Cookies are small data files that are sent to your browser or related software from a Web server and stored on your computer’s hard drive. Cookies track where you travel on our Web. A cookie may enable us to relate your use of our Web Site to other information about you, including your Personal Information. All of these purposes serve to improve and personalise your experience on our Web Site, to determine which areas and features of our Web Site are most popular, and to make improvements and updates to enhance the FJT Logistics Web Site experience. Most Web browsers can be set to inform you when a cookie has been sent to you and provide you with the opportunity to refuse that cookie. However, refusing a cookie may, in some cases, preclude you from using, or negatively impact the display or function of, the Web Site or certain areas or features of the Web. Website analytics refers to a set of tools used to collect and analyse anonymous usage information, enabling Us to better understand how Our Site is used. This, in turn, enables Us to improve Our Site and services offered through it. You do not have to allow Us to use these Cookies, however whilst Our use of them does not pose any risk to your privacy or your safe use of Our Site, it does enable Us to continually improve Our Site, making it a better and more useful experience for you.

IP Address and Clickstream Data: Our server automatically collects data about your server’s Internet address when you visit us. This information, known as an Internet Protocol address, or IP Address, is a number that’s automatically assigned to your computer by your Internet service provider whenever you’re on the Internet. When you request pages from our Web Site, our servers may log your IP Address and sometimes your domain name. Our server may also record the referring page that linked you to us (e.g., another Web site or a search engine); the pages you visit on this Web Site; the Web site you visit after this Web Site; the ads you see and/or click on; your product interests and purchases; other information about the type of Web browser, computer, platform, related software and settings you are using; any search terms you have entered on this Web Site or a referral site; and other Web usage activity and data logged by our Web servers. We use this information for internal system administration, to help diagnose problems with our server, and to administer our Web Site. Such information may also be used to gather broad demographic information, such as country of origin and Internet Service Provider. We may also link this information with your Personal Information. Any or all of these activities regarding Web Site Usage Information may be performed on our behalf by our services providers.

How personal information is used

We will use the Personal Information you provide to our Web Site, for example, to respond to your requests and to provide you with our product and service offerings. For example, we respond to your requests and inquiries and provide you with the services and features offered on or through our Web Site. We may also use your Personal Information to help us develop and improve our Web Site, tailor our Web Site to your interests, and maintain our internal record keeping. We may match information collected from you through different means or at different times, including both Personal Information and Web Site Usage Information, and use such information along with information obtained from other sources, including third parties. In addition, we may send you notices (for example, in the form of e-mails, mailings, and the like), and otherwise correspond with you, about services that we think might interest you. FJT Logistics may offer electronic newsletters and e-mails as a service to our users. You will only receive a newsletter or promotional e-mail from FJT Logistics if you agree during registration, or during your other activities on or through our Web Site, or using our newsletter sign up form, to receive these items. Unsubscribe instructions are included in each electronic newsletter and e-mail. You may opt-out of receiving such notices from us by following the instructions in the [Right to Opt Out] section above. We may analyse user behaviour as a measure of interest in, and use of, our Web Site and e-mails, both on an individual basis and in the aggregate.

Your access rights

You may review the Personal Information that is stored in your user account on this Web Site by contacting our head office. We will send you a copy of the Personal Information we have on file in your user account (if any). You may provide us new or updated information at any time. We will endeavour to respond to your request to access, update or delete your information as soon as practicable. Before we are able to provide you with any information, correct any inaccuracies or delete any information, however, we may ask you to verify your identity and to provide other details to help us to respond to your request. If you have an account on this site, or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

Security

Protecting your information is a priority for FJT Logistics, we will take reasonable steps to protect the security and integrity of all Personal Information provided to this Web Site.

Data retention

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognize and approve any follow-up comments automatically instead of holding them in a moderation queue. For users that register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

Changes to this Privacy Policy

FJT Logistics reserves the right to change or update this Privacy Policy, or any other of our policies or practices, at any time, and will notify users of this Web Site by posting such changed or updated Privacy Policy on this page. Any changes or updates will be effective immediately upon posting to this Web Site. Under certain circumstances (for example, if we would like to use your Personal Information in a manner different from that stated in our Privacy Policy at the time of collection), we may also elect to notify you of changes or updates to our Privacy Policy by additional means, such as by sending you an e-mail.

Contact Us

If you have any questions or comments regarding our privacy practices, please contact our head office. Effective Date: 25 May, 2020.